

TSC Director unveils TSC strategic planning process

TSC Vision date: October 1, 2005

To an audience of hundreds of employees on March 7, TSC Director Michael Roluti laid out what is to be the beginning of a comprehensive strategic planning process for the Technical Service Center.

Director Roluti began his presentation by emphasizing the important TSC strategic planning approach questions:

- Where are we now?
- What do we want to become?
- What will we do to get there?
- How will we ensure it really happens?

Retreat & Strategic Planning Team

Director Roluti explained that the Strategic Planning Team held a retreat, January 23-25, facilitated by PSMJ Resources, Inc., involving discussions that covered numerous topics such as marketing, project delivery, human resources, and others. The team members include Director Roluti, Tom Luebke, Al Bourland, Dave Harris, Connie Van Deventer, Rich Throner, Mark Boyle, Jim Pierce, Erin Quinn, Diana Weigmann, John LaBoon, Pete Shaffner, and Joe Carriero.

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STRATEGIC PLANNING MILESTONES

- NOVEMBER 2001 • CONDUCTED SURVEYS
- JANUARY 2002 • HELD RETREAT
- FORMED INITIAL TASK FORCE TEAMS
- JULY 2002 • DEVELOP MEASURABLE GOALS
- AUGUST 2002 • DEVELOP ACTION PLANS
- PREPARE WRITTEN TSC STRATEGIC PLAN
- CONTINUOUSLY IMPROVE AND EXECUTE ACTION ITEMS
- MEASURE RESULTS BY CONDUCTING SURVEYS
- CONSIDER ADJUSTMENTS ANNUALLY
- OCTOBER 2005 • VISION DATE



TSC DIRECTOR MIKE ROLUTI PRESENTS HIGHLIGHTS OF THE TSC STRATEGIC PLANNING PROCESS TO HUNDREDS OF EMPLOYEES (FAR LEFT)

CenterLine

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Denver Office hosts Reclamation Centennial Celebration

The week of June 24, 2002, will be packed with activities, as the Denver Office hosts a Centennial Celebration as part of Reclamation's observance of its 100th anniversary.

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Drew Baird receives 2002 Reclamation and TSC Engineer of the Year Awards

Drew has a long history of working on Reclamation's New Mexico water resource projects

On January 18, TSC Director Michael Roluti and National Society of Professional Engineers (NSPE) officials presented Drew Baird, civil engineer, Sedimentation and River Hydraulics Group, with the 2002 Reclamation Engineer of the Year Award at an awards luncheon sponsored by the NSPE in Washington, DC. Drew was honored on February 26 with the 2002 TSC Engineer of the Year Award at a ceremony in Denver.

Although he has been a member of the Sedimentation and River Hydraulics Group this past year, Drew's duty station is the Albuquerque Area Office, where he has worked on Reclamation's New Mexico water resource projects since 1984.

He manages the Rio Grande River maintenance program, develops standards of practice for river engineering and restoration, and serves as a technical expert and negotiator on highly complex and controversial issues.

Drew has managed innovative bank stabilization projects and pioneered river bioengineering research using hydraulic model studies. Drew also participates in professional committees, publishes papers, gives lectures, and provides expert consultation.

Presently a civil engineering doctoral candidate at the University of New Mexico, Drew earned his master's degree from Brigham Young University and his bachelor's degree from the University of Utah.

A father of four children, Drew spends time volunteering in his community, organizing programs for Boy Scout troops, and participating in church activities.



TSC DIRECTOR MIKE ROLUTI
(LEFT) AND NATIONAL
SOCIETY OF PROFESSIONAL
ENGINEERS OFFICIALS
PRESENT DREW BAIRD
(SECOND FROM RIGHT) WITH
THE RECLAMATION ENGINEER
OF THE YEAR AWARD

TSC Director Roluti names Bill Karsell, Chief, Environmental Resources Services Division

Bill has outstanding leadership skills, valuable experience in the environmental field

TSC Director Michael Roluti named William "Bill" Karsell as the Chief, Environmental Resources Division. A former Denver Reclamation employee, Bill will begin in the chief's position on April 7. Most recently, Bill was the Environmental Manager, Western Area Power Administration (Western), located in Lakewood, Colorado.

As the chief of Environmental Resources, Bill will have the duties of overseeing the Ecological Planning and Assessment Group, Ecological Research Investigations Group, Remote Sensing and Geographic Information Group, Economics Group, and the Fisheries Applications Research Group.

"Bill has outstanding leadership skills and valuable experience in the environmental field," noted Director Roluti. "Please join me in welcoming him back to Reclamation."

While at Western, Bill managed the environmental program, including system development, self-assessment, and quality assurance. He also headed an environmental technical support center for Western's field offices.



BILL KARSELL

Prior to his work at Western, Bill worked in environmental planning, fisheries, assessment and enhancement, pest and hazardous waste management, and environmental education for Reclamation in Denver and Amarillo, Texas.

Bill's wife, Deb, is a local county health department registered nurse. The couple has two grown children: a son, Tom, and a daughter, Jeanne.

*By Peter Soeth, Public Affairs Specialist,
Public Affairs*

CenterLine

Technical Service Center Technical Communications Group

Louisa Beld, Managing Editor
Glenna Berg, Associate Editor
Dianne Clark, Feature Story Writer
Tina Armentrout, Desktop Publisher

Visual Presentations Group

Teri Manross, Copy Editor
Tony Rozales, Portrait Photographer
Call 303-445-2624 to arrange for an appointment

Diversity and Human Resources Office

Sharon Hunter, Awards and Recognition Report

Management Services Office Printing and Duplicating Team

Jerry Luben, Duplicating Coordinator
Mark Ohnemus, Duplicating Coordinator

Distribution and Mailing

Mailroom Staff
Curtis Pierce, Mailing List Coordinator

TSC's Dr. Blair Greimann receives international award for scientific research

Blair's knowledge and experience in river hydraulics prove valuable

Dr. Blair Greimann, a hydraulic engineer in the TSC's Sedimentation and River Hydraulics Group, is this year's recipient of the Harold J. Schoemaker Award, a prestigious international award that recognizes scientific research in the field of hydraulic engineering. Blair was cited for his work that provides for a new analysis technique to better understand and predict sediment transport in rivers. His work was outlined in an article recently published in the *Journal of Hydraulic Research*.

"Dr. Greimann is to be commended, not only for receiving this award, but also for his work in the river hydraulics field," said Ted Yang, Manager, TSC's Sedimentation and River Hydraulics Group. "His knowledge and experience have proven valuable not just to Reclamation, but also to other Federal agencies in the 3 years he has worked on my staff."

In the summer of 2000, Blair served as a team member for a hydraulic computer model that studied possible breach scenarios resulting from flooding of three dams in burned watersheds near Los Alamos, New Mexico.

He recently completed a management plan to collect and analyze sediment transport for three diversion dams scheduled for removal on California's Battle Creek, a tributary of the



DR. BLAIR GREIMANN

Sacramento River. The plan will help determine the effects of sediment on spring- and winter-run chinook salmon and steelhead trout, which are listed or proposed for listing under the Endangered Species Act.

Blair is presently working with the Environmental Protection Agency to develop a computer model studying the transport of contaminants in fine sediment. He is also the lead engineer for a sediment management study of the 160-foot-high Matilija Dam, Ventura County, California. Removal of the dam is being considered because it is almost filled with sediment.

Blair received his doctorate in civil engineering from the University of Iowa in 1998 and his Bachelor and Master of Science degrees in civil engineering from the University of Colorado, Boulder.

By Elaine Simonson, Public Affairs Specialist, Public Affairs

TSC Director unveils Strategic Planning Process

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TSC Core Value: *Provide the highest value to every customer on every project*

At the retreat, the team identified technical excellence and expertise, integrity, product quality, and employee and customer satisfaction as the TSC's Core Values. The team also determined that Core Values do not change with political changes, as a result of a financial upturn or downturn, as a result of adding or losing employees or capabilities, or with changes in the organization structure or changes in technology.

TSC Mission Statement: *Provide our customers with technical services for managing, developing, and protecting water and related resources*

Another topic of discussion at the retreat was the TSC's mission statement—the reason the TSC is in business. The mission statement is a tool for making internal TSC strategic decisions. It is compatible with Reclamation's mission statement, and it is a general statement providing overall direction for the organization.

TSC Vision: *To be our customers' preferred provider of technical services*

TSC Vision: *October 1, 2005*

While at the retreat, the planning team developed and agreed on a TSC Vision: To be our customers' preferred provider of technical services and to have that vision realized by October 1, 2005.

TSC Values

In his presentation, Director Roluti touched on the TSC's values: excellence, customer service, respect, and stewardship.

Survey Results: *Our customers and employees have, and will continue to provide, valuable advice and insight to the TSC*

As part of the strategic planning process, the organization's current and former employees and internal and external customers were surveyed. Director Roluti highlighted some of the key points of the surveys.

He stressed that the real value of the TSC's efforts will be measured by what the organization does with the survey results. He also mentioned that activities—leading to improvements in key areas and used toward realizing the TSC's Vision—have been initiated from information gathered by the surveys.

Financial Benchmarks: Performance that is measured tends to improve
 "Why use benchmarking?," Director Roluti asked. Some of the reasons include learning about industry leaders, incorporating best business practices, accelerating and managing change, achieving breakthrough results, understanding world-class performance, improving customer satisfaction, and understanding the TSC better.

Director Roluti noted that the areas benchmarked were billing, salary, and overhead rates, as well as chargeability. In the benchmarking, the TSC's billing rates and employees' salary rates were compared against the rates of private sector architectural and engineering firms.

Task Force Teams

As part of strategic planning, task force teams were formed to address the major emphasis areas: project management, human resources, financial vision, customer service, and marketing strategies.

Measuring Progress

Director Roluti emphasized that the TSC would annually conduct customer satisfaction and employee surveys to measure progress.

Developing the TSC Strategic Plan: The Strategic Plan is the guiding document for the TSC, explaining where the organization is going and how it will get there

TSC's Dr. Dave Harris presented Interior's Meritorious Service Award

Dave is widely respected throughout research communities for his work

On February 28, 2002, Dr. David W. Harris, Manager, TSC's Materials Engineering and Research Laboratory Group, was awarded the Department of the Interior's Citation for Meritorious Service.

Widely respected throughout the public and private sector research communities, as well as within Colorado's academic community, Dave is being honored with the award for a number of accomplishments. He has developed state-of-the-art testing of concrete for nonlinear structural analyses of dams, seismic testing of thin-arch concrete dam models, and new methods to enhance soil foundations.

Dave's work helps Reclamation continue to ensure the safety and performance of its structures in an era where extending the life of our aging infrastructure is important.

Personally involved in Reclamation's Research Laboratory's Annual Bridge Building Contest, held for high school students throughout Colorado, Dave has authored a high school textbook on the structural analysis of trusses, he teaches promising high school students at the Colorado School of Mines Summer Minority Engineering



TSC DIRECTOR MIKE ROLUTI (RIGHT)
 CONGRATULATES DR. DAVE HARRIS
 FOR RECEIVING INTERIOR'S
 MERITORIOUS SERVICE AWARD

Program, and he also teaches college-level engineering courses at the University of Colorado and Colorado School of Mines.

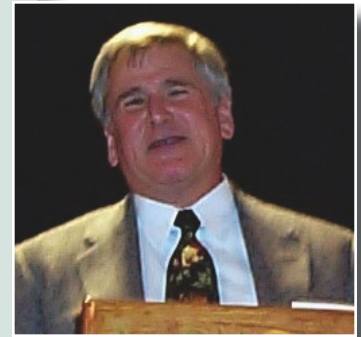
Through his outstanding efforts, Dave has touched the lives of hundreds of young people and inspired many to pursue engineering degrees.

NALMS honors TSC's Dr. Chris Holdren

The North American Lake Management Society (NALMS) recently awarded Dr. Chris Holdren, Manager, Environmental Research and Investigations Group, with their Secchi Disk Award for his work as the lead editor of the Managing Lakes and Reservoirs Manual (third edition). Working in cooperation with NALMS and the Environmental Protection Agency, Chris helped prepare the manual that provides guidance to citizens on issues related to managing lakes and reservoirs.

Chris received the award—the highest honor the society bestows on an individual member—at the NALMS Annual International Symposium, held in November 2001, in Madison, Wisconsin. Reclamation was also recognized with an award by NALMS for sponsoring and supporting the symposium.

For more information, you may contact Chris at 303-445-2178.



DR. CHRIS HOLDREN AT
NALMS AWARDS CEREMONY

TSC's Paul Weghorst receives Salton Sea Service Award

Paul Weghorst, hydraulic engineer, TSC's Water Supply, Use, and Conservation Group, recently received one of the Salton Sea Authority's (Authority) first awards ever presented. The awards were instituted "... as a means to recognize some of the many people who have been working so hard on behalf of the Salton Sea Restoration Project," said Tom Kirk, Authority Executive Director.

Peter Nelson, Authority board member and a member of the Coachella Valley Water District board of directors, presented the awards during the Fourth Biennial Salton Sea Symposium.

"Paul is known for his 'can do' attitude," Nelson said. "He is a tireless worker who has spent many evenings and weekends fulfilling and exceeding commitments to our projects."

Paul was recognized for his expertise in databases and geographic information systems.



PAUL WEGHORST WITH
SALTON SEA AWARD

Phil Atwater develops safety grounding

As a result of science and technology investigations into personal protective grounding practices, the Glen Canyon Dam Powerplant personnel asked Phil Atwater (Electrical Power and Diagnostics, Hydroelectric Research and Technical Services Group) to develop a variation in standard personal protective grounding practice for maintenance safety grounding of the Glen Canyon Powerplant generators.

The new grounding practice, double isolation grounding, allows for the use of mechanical ground switches, instead of personal grounding cables, in situations where high available fault currents or limited access for grounding makes using cables impractical.

Lower Colorado Region recognizes TSC's Hoa Vu

Hoa Vu, electrical engineer, Hydroelectric Research and Technical Services Group, recently was recognized by the Lower Colorado Dams Facilities Office with their High Five Recommendation Award for the excellent work he did in training the Hoover Dam staff on how to align their General Electric excitation system.

Dick Crysdale receives NSPR Award

Richard (Dick) Crysdale, who retired as an outdoor recreation planner in 1997, was presented the National Society for Park Resources (NSPR) Award of Excellence by William Penn Mott, Jr., at an awards ceremony held in Colorado in October 2001. Named for the former National Park Service (NPS) Director, the award is the highest distinction for professional achievement in the field of parks and recreation.

Dick was recognized for his achievements with the NPS, Bureau of Outdoor Recreation, Texas A&M University, North Carolina State University, and Reclamation. In addition to the award, Dick was honored by becoming the first lifetime member of the NSPR Board of Directors.



NPS DIRECTOR FRAN
MAINELLA AND DICK
CRYSDALE AT THE
NSPR AWARDS CEREMONY

T

TO COMMEMORATE RECLAMATION'S
100TH YEAR, WE HAVE REVISED
CENTERLINE'S LOOK. WE HOPE YOU LIKE
IT. WE WILL CONTINUE TO BRING YOU THE
INFORMATION YOU WANT ABOUT THE DENVER
OFFICE STAFF AND EVENTS. PLEASE SEND
US YOUR THOUGHTS ON OUR CENTERLINE
ARTICLES AND LET US KNOW WHAT YOU
THINK OF OUR NEW LOOK.

CENTERLINE EDITORIAL TEAM

VPG prepares display used during Winter Olympics

Along with the U.S. Forest Service, National Park Service, and Bureau of Land Management, Reclamation recently participated in an exhibit held at the new Visitor Information Services (VIS) Coalition of Utah visitor center in downtown Salt Lake City. The center opened in October to provide information on America's public lands (among other topics) to visitors at the Winter Olympics, held in February.

VPG's Charlie Brown prepared a display that featured photographs of and information about Reclamation projects in Utah and comments by former Texas Governor Pat Neff (1921-1925).



BARRY WIRTH, PUBLIC AFFAIRS OFFICER, UPPER COLORADO REGION;

CHARLIE BROWN, ILLUSTRATOR, VPG, TSC;

JOHN KEYS, COMMISSIONER; AND

RICK GOLD, DIRECTOR, UPPER COLORADO REGION, AT
THE NEW SALT LAKE CITY, UTAH, VISITOR CENTER

TSC's Susan Ward carries Olympic Torch through Denver

When Susan Ward wrote an essay to the Olympic Committee, nominating Tom Young, a quadriplegic, to carry the Olympic Torch through Denver, never did she dream she would be asked to carry the famous flame. Susan is an editorial assistant in the TSC's Technical Communications Group, and Tom is a Golden, Colorado, firefighter, who was injured in 1990 while attempting to rescue an injured man on Lookout Mountain near Golden.

Susan is inspired by Tom's courage. Tom originally returned to work at the fire department as a manager, using a voice-activated computer.



TOM YOUNG (LEFT) AND
SUSAN WARD CARRYING
OLYMPIC TORCHES

Currently, Tom is overseeing the Golden Fire Department's government access television channel. Susan admires his dedication to service by giving his time and energy to his family and local community.



FETA wraps up another great tennis year

On September 15, 2001, the Federal Employees Tennis Association (FETA) players and their families wrapped up another great season of recreational tennis at the 37th Annual FETA Tournament Finals. Held at the Bear Creek Swim and Tennis Club, 2001's 111 players represented 16 Federal agencies participating in singles, doubles, and mixed doubles play during the spring and summer months.

Mark Steers, Mike Arakawa, Vern Dvorak, Fred Cook, Berni Ward, Bob Woodby, and Tony Wahl were 2001's group coordinators.

All Federal employees, Federal retirees, and their families are welcome to join the 2002 FETA tennis program, which will begin soon.

For more information, contact Mark Steers, 303-445-3259, or Tony Wahl, 303-445-2155. You can also learn more about FETA at <http://home.att.net/~FETAtennis>.



RANDY MANION, MIRELA BACRIA, AND PAUL PASCHKE WERE THE 2001 FETA AWARD WINNERS IN THE 5.0 TENNIS SINGLES DIVISION

Bobbie Ferguson retires with 24 years of Federal service

After serving the Federal Government for more than 24 years, Bobbie Ferguson retired as the Lead Cultural Resource Specialist, Resource Management and Planning Group, TSC, on December 31, 2001.

In 1977, Bobbie began her career as an archeologist with Reclamation's Southwest Regional Office, Amarillo, Texas. In May 1988, with the closure of the regional office, she left Reclamation and went to work for the Soil Conservation Service as a cultural resource specialist at the South National Technical Center, Fort Worth. She was the first person in that position.

In 1993, she accepted a position in Reclamation's Denver Office as the Head of the Cultural Resources and Recreation Section of the Planning Engineering and Cultural Resources and Recreation Branch. That position was abolished during the 1994 reorganization, and she became the Lead Cultural Resource Specialist for the Resource Management and Planning Group. She held this position until her retirement.

Bobbie's most significant accomplishments while at the TSC were the actions taken to move Reclamation toward accountability for its museum property.



BOBBIE FERGUSON

Bobbie has received numerous awards for her outstanding accomplishments, both within and outside the Federal Government.

A native of Portales, New Mexico, Bobbie received her Master of Arts degree in anthropology from Eastern New Mexico University in 1977.

She enjoys collecting books, gardening, cultural events, fitness exercising, traveling, researching, and dancing.

She proudly beams she went from "zero to four" grandchildren (Vanessa, Oscar, Brondrian, and Lane) in 2001—children of her sons, Kirk and Greg.

"From my first day through my last, my goal was to be the best civil servant I could be. I hope my contributions have made and will make a difference. Thanks to the many good folks with whom I have had the pleasure to work," Bobbie commented.

Dr. Ed Friedman retires with 23 years of Government service

On January 2, 2002, Ed Friedman retired as an Archeologist/Federal Preservation Officer in the Land, Recreation, and Cultural Resources Office, Office of Policy, after serving in the Federal Government for 23 years. Ed's Federal career as an Archeologist/Federal Preservation Officer entailed working for the U.S. Geological Survey (USGS), Minerals Management Service (MMS), and 13 years with Reclamation.

A native of Los Angeles, California, Ed received his Ph.D. in anthropology from Washington State University in 1976. He is a member of the Society for American Archaeology (Chair, Public Education Committee, 1990-1998; Fund Raising Committee, 1998 to present), Foundation for American Archaeology (Board of Directors, 1996-1997), American Society for Conservation Archaeology, Federal Preservation Forum (past President, 1993; Board of Directors, 1995-1997), Colorado Council for Professional Archaeologists, and Colorado Archaeological Society.

Through the years, Ed has been honored with numerous awards for his outstanding work as an archeologist. Some of those awards include Interior's Certificate of Achievement, 2000; Reclamation Star Award, 1998; Society for American Archaeology Presidential Recognition

Award, 1998; Interior's Superior Service Award, 1996; Exceptional Performance Award, 1991-1995; and Reclamation's Resource Management Award, 1994.

Ed also received the Society for American Archaeology Presidential Recognition Award, 1994; Colorado Archaeological Society Exceptional and Sustained Award, 1993; Colorado Historical Society Stephen H. Hart Award, 1992; Colorado Archaeological Society Advancement of Archaeology Award, 1990; MMS Superior Performance Award, 1983 and 1985; and USGS Special Service Award, 1981.

Aside from pursuing archeological interests, such as exploring the archeology of South Park, Colorado, Ed's other hobbies include skiing, fishing, and working as a volunteer with the Continental Divide Land Trust.

Ed and his wife, Eileen, plan to spend time with their children and grandchildren. Their family includes three sons: Daniel, his wife, Laure, and their two children, Sam and Eli, from Maryland; Roger, his wife, Jessica, from Virginia; and Brant, from Colorado.

Reclamation Centennial Celebration

... continued from front page

Aside from current Reclamation employees, Denver-area retirees are also invited to attend the celebration festivities.

Some of the weeks' events to watch for are:

June 24 Conversations in Reclamation History: All employees are invited to bring their lunch for a presentation on Reclamation's history.

June 25 Retirees celebration: All Denver-area Reclamation retirees are invited to bring their lunch for a presentation on the history of Reclamation.

June 26 Conversations in Reclamation History: (See June 24)

June 27 All current Reclamation Denver Office employees are invited to attend a lunchtime celebration: Various presentations are planned. Commissioner Keys has been invited. Snacks, including burritos, pizza, and cake, will be served.

An exhibit, featuring information about Reclamation's 100 years of accomplishments, will be on hand for the week-long celebration. After completing its debut in Denver, the exhibit will travel throughout the West for the remainder of the year.

Each of the history presentations, scheduled for June 24 to 26, will vary daily.

Please come and help us celebrate Reclamation's first 100 years. You may contact Toni Rae Linenberger, 303-445-2912, or Peter Soeth, 303-445-3615, if you would like further information. Retirees are requested to contact either Toni or Peter if they plan to attend the June 25th event.

By Peter Soeth, Public Affairs Specialist, Public Affairs

Federal employees allowed to use earned travel promotional items

Frequent Flyer Miles

On December 28, 2001, President George W. Bush signed into law the National Defense Authorization Act for fiscal year 2002. Section 1116 of this law authorizes Federal employees to retain promotional items they have earned while on official travel.

The law includes their right to use frequent flyer miles, hotel points, car rental clubs, and other promotions they may have accrued while on official travel. This law is retroactive; therefore, all frequent flyer miles accrued in the past, present, or future are available for Federal employees personal use.

The Federal Travel Regulations (41 CFR 301-53) and the Federal Personnel Manual Regulations (41 CFR 101-25) are currently being revised to reflect these changes. However, Federal employees may use any benefits they have earned, effective immediately. These new rules apply to retired employees also.

You may contact Shirley Keller at 303-445-3500 or skeller@do.usbr.gov.

After 35 years of Federal service, Bob Sims retires

Bob Sims retired January 2, 2002, as the Youth Programs Officer, Diversity and Human Resources Office, after 35 years of Federal service.

Bob held a variety of positions in the Federal Government, including: Adjutant/Assistant Adjutant, U.S. Army Officer, Fort Wolters, Texas; ASCOM, Korea; and Durham, North Carolina. He was the Administrative Officer, National Endowment for the Arts, Washington, DC, and the Regional Property, Services, and Youth Programs Officer, Reclamation Southwest Region, Amarillo, Texas.

Bob's career with Reclamation's Denver Office includes Head, Management Support Section, Information Systems Branch, Information Resources Division; Manager, Property and Facilities Group, Property and Office Services; and the Youth Programs Officer.

A native of Little Rock, Arkansas, Bob received a Bachelor of Arts degree in marketing from Texas A&M University.

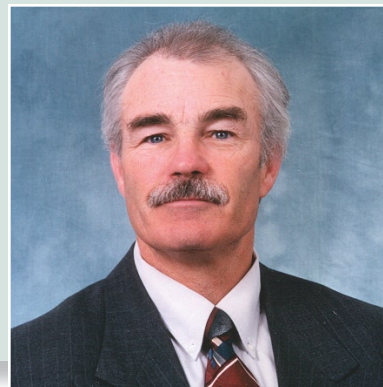
Bob has volunteered his time and coached basketball teams for children at every level, from 4th-grade recreation leagues through junior high school competitive and summer leagues. He also volunteered his time coaching all-star games and women's basketball teams while in Texas.

Bob no longer coaches, but enjoys playing competitive league basketball, baseball, softball, and golf. He continues to participate in senior softball national tournaments.

Bob and his wife, Sandra (an executive for a Denver-based health care organization), have two children: Robert (a family practice physician in Colorado), and Michele (a teacher/coach at an international high school in San Jose, Costa Rica).

He and Sandra are planning to spend some time with their daughter and new granddaughter in Costa Rica. On Bob's "Retirement To-Do" list are plans to help his son complete some projects around his new home.

Bob leaves us with this: "I have enjoyed all my work with Reclamation and, especially, the work with the Job Corps program. Throughout my career, I have been blessed by working with outstanding, dedicated, civil servants who take their jobs seriously and work hard to make a positive impact. I am proud to have worked with so many excellent people."



BOB SIMS

Diversity and Human Resources Awards and Recognition Report

Length-of-Service Awards

10 years: Mary T. Pugh, Alicia Gomez, Yolanda L. Valenzuela, Carole J. Hurd, Sheri A. Hunt-Williams, Daniel R. Levish, James M. Dehaan, David J. Hoffman, Lisa R. Crenshaw, James F. Judd, Michael J. Gobla, Robert L. Hajicek, Shenee K. Turner, Christopher J. Beardsley

20 years: Cynthia S. Ahlstrom-Ore, Roberta T. Martinez, Rose L. Reynolds, Linda M. Bowles, Gary A. Risk, Robert P. Woodby, Thomas J. Jennings, Jr., Melva J. Cody, Leah M. Hess, Bonnie F. Ditto, Frederick P. Cachat, Marcia L. Knott, Carol E. Hovenden, Elisabeth A. Cohen, Kenneth L. Brockman, Cheryl A. Rolland, Gerald H. Sharman

30 years: Lawrence B. Marquez, Charles W. Opie, Raymond M. Rura, Robert E. Black, Jr., Janice C. Johnson, Connie E. Patterson, Russell E. Troutman, Judith M. Hohnholt, John E. Boutwell, Allen H. Kiene, Jerry E. Wakeley, Jose L. Rodriguez, Robert G. Arnold, Umberto Milano, Michael K. McDonald, James W. Yahnke

40 years: Ernest Balenzuela, Carmen F. Lavelle, Louis H. Martella, Willie J. Forest, Jr.

Superior Service Honor Awards

THE SUPERIOR SERVICE AWARD WAS ESTABLISHED IN 1971 AND IS THE DEPARTMENT OF THE INTERIOR'S HONOR AWARD GRANTED FOR SIGNIFICANT ACTS, SERVICES, OR ACHIEVEMENTS THAT MATERIALLY AID OR AFFECT THE SUCCESSFUL ACCOMPLISHMENT OF THE DEPARTMENT'S MISSION. EACH RECIPIENT RECEIVES A CITATION AND CERTIFICATE SIGNED BY THE COMMISSIONER OF RECLAMATION, AND A LAPEL PIN.

Denver Office, Acquisition Operations Group

Diana R. Cardon - in recognition of her outstanding contributions in the field of managing the Acquisitions Operations Group in the Bureau of Reclamation.

Technical Service Center, Water Conveyance Group

Paul F. Carlson - in recognition of his outstanding contributions in the field of civil engineering and engineering management in the Bureau of Reclamation.

Technical Service Center, Water Conveyance Group

Tedd R. Calhoun - in recognition of his outstanding contributions in the fields of civil engineering and project management for the Central Arizona Project Siphons Investigation in the Bureau of Reclamation.

Technical Service Center, Water Conveyance Group

James W. Keith - in recognition of his outstanding contributions in the fields of engineering, materials science, and database management for the Central Arizona Project Siphons Investigation in the Bureau of Reclamation.

Technical Service Center, Materials Engineering and Research Lab

Michael T. Peabody - in recognition of his outstanding contributions in the fields of materials science and corrosion engineering for the Central Arizona Project Siphons Investigation in the Bureau of Reclamation.

Obituaries

Donald J. Duck, RETIRED RECLAMATION DENVER OFFICE CIVIL ENGINEER, DIED SEPTEMBER 25, 1999. DON WAS A MEMBER OF THE AMERICAN SOCIETY OF CIVIL ENGINEERS, U.S. COMMITTEE ON LARGE DAMS, AND THE INTERNATIONAL COMMISSION ON IRRIGATION, DRAINAGE, AND FLOOD CONTROL.

Jack L. Kiewit, RETIRED IN 1981 AS HEAD, MATERIALS SCIENCE SECTION, DIED JANUARY 15, 2002. JACK BEGAN HIS CAREER WITH RECLAMATION AFTER GRADUATING FROM THE UNIVERSITY OF NEBRASKA AS A CHEMICAL ENGINEER. JACK WORKED FOR RECLAMATION FOR 32 YEARS. DURING THAT TIME, HE WORKED IN THE CONCRETE LABORATORY AND PAINT LABORATORY, AND MANAGED THE MATERIALS SCIENCE SECTION.

Dorothy Powell, RETIRED IN 1994 AS SECRETARY FOR THE GENERAL SERVICES DIVISION, DIED FEBRUARY 12, 2002. DOROTHY HAD A 25-YEAR CAREER WITH THE FEDERAL GOVERNMENT. SHE WORKED IN THE WORD PROCESSING UNIT AND WAS THE SECRETARY FOR THE COLORADO RIVER WATER QUALITY OFFICE, ECOLOGICAL RESOURCES DIVISION, AND, LATER, THE GENERAL SERVICES DIVISION.

Floyd Summers, PROGRAM COORDINATOR, TRACY ENGINEERING O&M DIVISION, TRACY OFFICE, SOUTH-CENTRAL CALIFORNIA OFFICE, DIED MARCH 8, 2002. A CIVIL ENGINEER, FLOYD WORKED CLOSELY WITH THE TSC STAFF ON NUMEROUS PROJECTS THROUGHOUT THE YEARS, MOST RECENTLY ON THE TRACY FISH TEST FACILITY.

CenterLine, a quarterly newsletter for Reclamation employees and retirees, is published by the U.S. Department of the Interior, Bureau of Reclamation, Denver Federal Center. Deadline for submitting articles for the next edition is June 21, 2002.

Materials are subject to editing, and publication is not guaranteed.

Please send correspondence or address changes to:

Louisa Beld, D-8011
Managing Editor
P.O. Box 25007
Denver, CO 80225-0007
303-445-2576

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